AURAN a Place to call M **REPORTS TO:** Front of House Manager & Owner

POSITION SUMMARY:

Starting Wage: \$13.50 (Plus tips)

JOB TITLE: Server

We are looking for a server who is friendly, a team player and has worked in the industry for a minimum of 3 years. Duties will mostly include taking food and drink orders, cleaning and organizing front of house inventory, and ensuring that tables are served promptly. To succeed in this role, you will need to have a positive attitude and the ability to work well under pressure with fellow servers, cooks, and other staff. Previous work experience involving customer service in a fast-paced environment is greatly desired (3 years minimum).

Server Responsibilities:

- Take food and drink orders from customers accurately and with a positive attitude.
- Engage with customers in a friendly manner.
- Knowledge of the menu, with the ability to make suggestions.
- Ensure tables are enjoying their meals and take action to correct any problems.
- Collect payments from tables.
- Help food preparation & dishwasher staff when necessary

Server Requirements:

- Experience providing excellent customer service in a fast-paced environment (3yrs minimum)
- A positive attitude and ability to work well under pressure
- Able to perform high-quality work while unsupervised.
- Able to handle money accurately and operate a point-of-sale system.
- Ability to work in a fast-paced work environment and deliver orders in a timely manner.

Personal Contributions

- Be friendly, smiley, sociable and welcoming to our customers.
- Remain calm, patient and polite, if receiving feedback.
- Be helpful and go out of your way to help our customers if required.
- Be motivated and take initiative. See beyond your minimum requirements. This will aid in wage increase.
- Demonstrate a passionate commitment to the business.
- Welcome and embrace change, with a positive attitude.
- Work towards being able to work unsupervised in a busy environment.
- Work towards being able to prioritize tasks/prep
- Be honest, reliable and punctual. Please come to work at your scheduled time and be ready to work.
- Be respectful and professional

Essential Employability Skills

- Ability to work well under pressure and in a fast-paced environment
- Excellent written and oral communication skills
- Willingness to work a flexible schedule
- Experience with delegating tasks and maintaining fast speed of service

How to Apply:

Interested applicants can apply with cover letter and resume via email to Rebecca info@rebeccasrestaurant.ca indicating "Server Position" in subject line.

We'd like to thank all applicants for their interest but will only be responding to those selected for interview.